PowerSchool Data Breach – December 2024

What Happened: A PowerSchool support account was accessed without authorization, which allowed attackers to infiltrate its server and extract sensitive data for a large number of school districts across the country.

When It Happened: The breach occurred on Dec. 22, 2024. PowerSchool became aware of the issue on Dec. 28, 2024, and notified school districts on Jan. 7, 2025.

Data Involved: Student demographic information, student and family contact information, student email addresses, limited student health information, and staff email addresses & contact information.

Current Status of the Breach: According to PowerSchool, the incident is contained, and there is no evidence of malware or continued unauthorized activity in its systems.

PowerSchool's Response: PowerSchool has taken steps to address the security breach by enhancing its security protocols. Additionally, the company has informed us that, through its negotiations with the individuals responsible, the data that was accessed has been deleted and was not shared with anyone else. They continue to investigate with their cybersecurity team including the support of third-party experts.

This incident has been reported to and investigated by the appropriate law enforcement authorities, including the Federal Bureau of Investigation (FBI). PowerSchool is currently monitoring and will continue to monitor the internet in case the data is posted or distributed. PowerSchool reports that as of this time, there is no evidence to suggest that this data has been misused, posted, or distributed. According to data security experts, including law enforcement, the lack of financial information contained in the data decreases the likelihood that the data will be misused.

Resources: You can access a free credit report through http://www.annualcreditreport.com, a free resource authorized by the federal government.

Additionally, the following credit reporting agencies offer a free service allowing you to receive fraud alerts and to freeze access to your credit if necessary:

> **Experian**
> www.experian.com/fraud/center.html
> 888-397-3742
> PO Box 2002, Allen, TX 75013
>
> **TransUnion**
> www.transunion.com/fraud-victim-resources
> 833-395-6938
> PO Box 2000, Chester, PA 19022
>
> **Equifax**
> www.equifax.com
> 888-378-4329
> PO Box 740241, Atlanta, GA 30374

You can obtain information about fraud alerts and security freezes from consumer reporting agencies from the Federal Trade Commission (FTC) at www.identitytheft.gov/#/Info-Lost-or-Stolen or 800-382-4357.

KIPP Chicago Contact Information:

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